

**STB RAIL CUSTOMER & PUBLIC ASSISTANCE PROGRAM STAFF TO HOLD MEETINGS
ON MAY 6 IN SOUTH DAKOTA**

The Surface Transportation Board announced today that staff representatives of the Board's Rail Customer and Public Assistance Program (RCPA), within the agency's Office of Public Assistance, Governmental Affairs, and Compliance, will conduct informal and confidential meetings with interested persons on May 6, 2014, in Sioux Falls, South Dakota concerning continuing railroad service issues.

The meetings are an outgrowth of the Board's April 10, 2014 public hearing in *United States Rail Service Issues*, Docket No. EP 724. RCPA will hold meetings in order to fully understand the continuing rail service problems affecting shippers, and to facilitate informal solutions wherever possible. Similar to meetings held in Fargo, N.D. in March, RCPA staff will be available to meet with interested persons in Sioux Falls, South Dakota, at the following times and location:

Tuesday, May 6, 2014

8:00 a.m. – 5:00 p.m. local time

Meeting Room

Country Inn and Suites

200 East 8th Street

Sioux Falls, South Dakota 57104

Persons wishing to meet with RCPA staff members in South Dakota are encouraged to email their requests—which RCPA will treat as confidential—by the close of business on Friday, May 2, 2014, to the following address: rcpa@stb.dot.gov.

Requests for meetings may also be made by calling 202-245-0281.

RCPA plans to hold additional meetings soon in Minnesota and Montana. Also, RCPA representatives are available today at the National Coal Transportation Association's "Spring General Conference," in Hilton Head, South Carolina, and will be available at the North American Rail Shippers Association's "NARS Annual Meeting," on May 28-30, 2014, in San Francisco, California, for confidential, informal consultations with stakeholders.

###