

## **BOARD TO HOLD INFORMAL MEETINGS ON DIRECTED SERVICE REGULATIONS BEGINNING IN APRIL**

The Surface Transportation Board announced today that Board staff will hold informal meetings with interested persons to discuss and gather feedback on the adequacy of the Board's current regulations regarding emergency service (49 C.F.R. Part 1146, Expedited Relief for Service Emergencies) and service inadequacies (49 C.F.R. Part 1147, Temporary Relief Under 49 U.S.C. §§ 10705 and 11102 for Service Inadequacies). Board staff will be available for meetings throughout the second quarter of 2018.

The Board's existing directed service regulations are rarely used, even in times of rail service deterioration. Therefore, the Board is interested in exploring through informal discussions whether and how the agency's current directed service regulations need to be modified to offer a more meaningful path of relief in times of serious rail service challenges. Interested practitioners and stakeholders are encouraged to independently share their views, experiences, and ideas for improving the Board's directed service regulations. Participants may meet with staff in person at the Board's headquarters or through teleconferencing. Because the informal meetings are not part of a formal proceeding, official meeting transcripts or minutes will not be prepared.

Meeting times will be available during business hours in the months of April, May, and June 2018. Interested persons are requested to contact the Rail Customer and Public Assistance (RCPA) office (202-245-0238) to schedule individual meeting times. Related questions also should be directed to RCPA.

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