

2014 Cases by Category/Region*

Issue Category	All Regions	Northeast	South	Midwest	West	Not Specified
Abandonment Records	145	16	37	32	17	43
Acquisition and OperationExemption	12	2	1	2	0	7
Bus Issue	6	2	1	0	0	3
Household Movers	85	8	19	8	20	30
Information-Economic Data	28	2	2	6	4	14
Information-Non Economic Request	68	3	10	12	2	40
Motor Carriers (trucks)	34	2	6	4	3	19
Railroad Abandonment/Loss of Service	3	0	1	1	1	0
Railroad Agricultural Contract Filing	1	0	0	1	0	0
Railroad Amtrak/Passenger Issue	12	4	2	4	0	2
Railroad Billing Dispute	2	0	0	1	1	0
Railroad Blocked Crossings	25	0	6	8	4	7
Railroad Car Supply	13	1	0	6	4	2
Railroad Claims	4	1	1	2	0	0
Railroad Competition Issues	2	0	1	1	0	0
Railroad Demurrage Charges	15	0	3	4	7	1
Railroad Embargo	1	0	0	0	1	0
Railroad Environmental Issues	12	6	2	3	0	1
Railroad Financial Issue	1	0	1	0	0	0
Railroad Grade Crossing Issues	8	0	1	4	1	2
Railroad Hazardous Material Rules	5	1	0	3	1	0
Railroad Idling Engines/Parked Trains	8	0	0	4	0	4
Railroad Interchange Issue	4	0	0	0	2	2
Railroad Maintenance Issue	1	0	0	1	0	0
Railroad Noise - Airhorn, Safety, etc	11	4	1	3	1	2
Railroad Operating Authority Issue	7	1	3	2	0	0
Railroad Preemption	34	7	11	10	1	4
Railroad Rate Levels/Increases	14	3	0	7	3	1
Railroad Service Issue	176	13	12	84	31	36
Railroad Side Track Agreement	3	0	0	1	1	1
Railroad Tariff Issue	6	0	0	2	0	3
Rails to Trails	32	2	4	15	2	9
Real Estate Matter	17	1	6	4	4	2
STB Authority Question	59	6	13	15	14	9
STB Fees	6	1	1	1	2	1
STB Information	31	4	5	7	3	11
STB Jurisdictional Question	38	5	6	5	6	16
STB Procedural Assistance	160	22	24	37	19	57
STB Recordations or	32	6	7	5	4	10

Security Interests on Rail Cars						
STB Records Assistance	36	3	7	11	9	6
STB Webpage/Downloading Assistance	26	0	1	1	1	22
Water Carrier	16	2	0	1	2	8
Wrong Agency Calls	38	3	11	4	3	17
Coal Dust	2	0	0	0	0	2
Educational	2	0	0	0	1	1
National Grain Car Council	1	0	0	0	0	1
Non-Railroad Service Issue	1	0	0	1	0	0
Pipeline	3	0	2	1	0	0
Post CN/EJE Decision Comments	4	0	0	2	0	2
Railroad Common Carrier Obligation	8	1	0	4	0	2
Railroad Denial of Rail Service	3	0	1	2	0	0
Railroad Freight Car Repair or Dispo	1	1	0	0	0	0
Railroad Fuel Surcharge	1	1	0	0	0	0
Railroad Labor Issues	2	0	0	1	0	1
Railroad Liability Issues	2	2	0	0	0	0
Railroad Private Car Mileage	1	0	0	0	1	0
Railroad Reciprocal Switching	1	0	0	0	0	1
STB Offers of Financial Assistance (OFA)	7	0	3	2	1	1
STB Oral Hearings	8	0	2	1	3	2
Arrange Meeting	7	0	0	1	0	6
Railroad Inter-carrier disputes	2	0	0	1	0	1
Railroad Lease of track or equipment	1	0	0	1	0	0
Railroad Miscellaneous Charges	1	0	1	0	0	0
Railroad Stored Freight Cars	2	0	1	0	0	1
Canadian Rail Regulatory Issue	1	0	0	0	0	1
Other	31	8	4	5	3	11
Total	1316	144	220	344	183	425

*U.S. Census Regions:

Northeast Region	Maine, New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island, New Jersey, New York, and Pennsylvania
South Region	Maryland, Delaware, West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Florida, Alabama, Mississippi, Arkansas, Louisiana, Oklahoma, and Texas
Midwest Region	North Dakota, South Dakota, Nebraska, Kansas, Missouri, Iowa, Minnesota, Wisconsin, Illinois, Michigan, Indiana, and Ohio
West Region	Washington, Idaho, Montana, Wyoming, Oregon, California, Nevada, Utah, Colorado, Arizona, New Mexico, Alaska, and Hawaii

2014 Cases per Commodity Group*

Commodity Group	Number
Aggregates	9
Agricultural Products	144
Automobile	3
Chemicals	49
Coal	22
Forest Products	15
Hazardous Waste/Radioactive Waste	6
Household Goods	77
Industrial Products	19
Metals and Minerals	12
Municipal Waste	4
Not Specified by Shipper	11
N/A	877
Other	23
Passenger	41
Construction Materials	5
Empty Freight Cars	1
Intermodal	7
High/Wide Loads	3
TIH	1
Total	1329

*In many cases, the commodity is not specified or material to the Case, therefore the total number for this data may not equal the total number for the quarter.